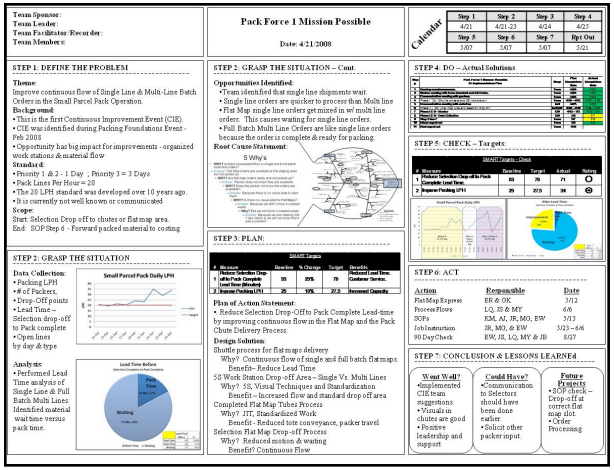
Government – Distribution Continuous Improvement - Outbound

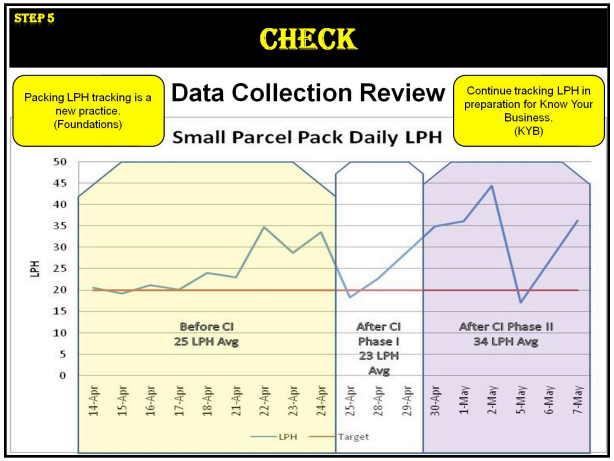
Business Case:

Early on in this Distribution Centers Lean Journey, several Continuous Improvement opportunities were identified (through Value Stream & Foundation Events). This CI opportunity was chosen due to the potential positive impact on process, safety, and employees. It was also the first CI Event to be conducted at this DC.



Approach / Solutions:

- Lead a cross functional team through the 7 Step Problem Solving method.
- Performed data collection to establish baselines for Performance, Lead Time, and product flow.
- Identified opportunities by using Fishbone Analysis and 5 Whys
- Established targets and developed countermeasures to help drive Continuous Flow



Results:

Metric	Change		Metric	Change
Reduce Lead Time	- 24%		Pack Lines Per Hour	+ 36%
Employee Involvement	Yes		Success Story	Yes

Summary:

The CI Team achieved or exceeded the results. More importantly, it achieved what the first CI should – positive feelings, great employee involvement, leadership support, 5S improvements, safety and ergonomics improvements.